

Complete Trip - ITS4US Program ConOps Webinar: Chat Log Transcript – Buffalo, NY (08/04/21)

Carlos Alban (ITS America): Hello everyone, please note that for today's session you will need to join the audio conference via phone. Computer/device audio will not be available.

Carlos Alban (ITS America): If the "receive a call" option does not work, please dial 1-866-398-2885 and use the passcode 426684 to join the webinar audio.

Carlos Alban (ITS America): Today's webinar should begin at 1:30pm ET. In the meantime we will keep the audio lines muted, but feel free to provide any questions in this chat pod.

Marcy Jaffe: How are Tribal members in your region connecting to your services? Can riders plan trips online for all Olean/OATS, Seneca Tribal transit at Moovit or Transit to travel to the medical center? or access jobs

Nam Duong: Is the PPT available for download?

Carlos Alban (ITS America): Hello Nam, the presentation is not available yet but will be posted to the ITS4US program site in the near future.

Deepak Gopalakrishna: Thank you Marcy for your question. We will answer it at the end of the presentation

Deepak Gopalakrishna: Please let us know if there are other questions. We will answer them after the presentation.

Adam T: I lost sound. Will I be able to hear the recording?

Edward Mark: Adam, I think you need to be registered and have the Webinar call your phone.

Carlos Alban (ITS America): Thanks, Edward. Adam, I have sent you a direct message so please let me know if you need anything else.

David Binkley (Iteris): Have you already selected a Shuttle? or will you use inputs from stakeholders to shape selection of the right shuttle for your needs?

raymundo.martinez@transcore.com: Is the focus on providing a system that travelers could use or in coordinating integration of existing systems to provide services to travelers?

Nam Duong: How do you measure how connected this system is to the larger community, beyond the immediate campus? Any tradeoffs between independence vs. caregiver coordination? WRT multi-modal transit, I wonder if a lot of the users use fixed transit a lot and get reduced/free fares. Just wondering!

Deepak Gopalakrishna: Thanks all.

raymundo.martinez@transcore.com: Thanks.